



**Cia Kouparitsas**

Chief Customer Officer

WithYouWithMe

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# AI-Ready Teams

Building the AI skills every  
knowledge worker needs

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Client Experience Officer

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## **Agenda:**

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- Introductions
- Setting the scene – current state of play
- Panel discussion
- Questions



# **AI is reshaping world – how do we prepare?**



# Build fast, fit-for-purpose AI workforce strategies



## Clarity

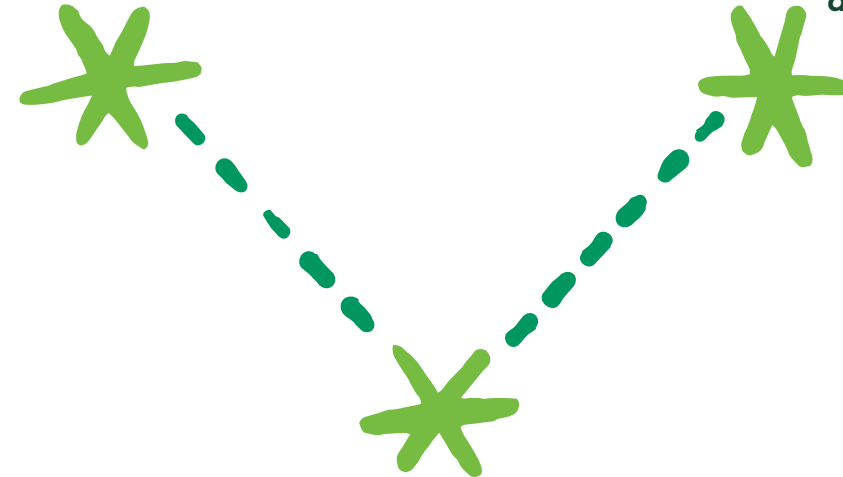
Rapidly understand, simplify and consolidate your role architecture

*'What skills do I need our people to have to both use AI and also thrive in our new environment?'*

## Capability

Rapidly assess and validate your entire company's capability

*'What skills do our people currently have? Where are their gaps that need to be addressed?'*



## Closure

Bring these two things together using uniquely motivating, personally tailored learning plans.

*What skills can we build? (and how?)*

# Panel discussion

## AI-Ready Teams: Strategies for building the AI skills every knowledge worker needs



Madlyn Del Monte  
VP Transformation



Javier Ponce Suarez  
VP Transformation



Amit Sion  
CEO



Cia Kouparitsas  
Chief Customer Officer



## What to take away

- 1. Having a skilling strategy is non-negotiable.** Organizations must assess the AI skills their workforce needs, understand where their people are today, and invest in meaningful professional development through training, mentorship, and on-the-job learning.
- 2. AI doesn't replace critical thinking—it amplifies it.** While AI can automate many tasks, human judgment, creativity, and ethical decision-making remain invaluable.
- 3. Mentorship is key to AI adoption.** Effective mentoring programs help employees build confidence in AI-driven workplaces and ensure skills development is continuous.
- 4. Responsible AI adoption requires governance.** Businesses must balance innovation with ethical considerations, embedding AI principles into their company culture from the start.
- 5. Future-proofing is about adaptability, not just technology.** The most resilient organizations are those that foster a culture of learning, agility, and continuous workforce evolution.



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*Thank you*



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